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## 4TB Personal Cloud Storage - NAS (WDBCTL0040HWT-NESN)

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Amazon.com.

Order within **22 hrs 59** for **FREE** **1-day Delivery** at checkout.

and Gigabit Ethernet for blazing fast transfers.

certified - Stream music and

video to your DLNA/UPnP-certified connected TVs, media players and gaming consoles.

- Easy to set up, easy to find on your network
- Upload, access and save photos and videos from your mobile devices
- USB 3.0 expansion port allows for easy future expansion
- Back up, your way. PC users, WD SmartWare Pro offers options for how, when and where you back up your files. Mac users, utilize all the features of Apple Time Machine backup software to protect your data.
- Easily transfer files between their personal cloud, Dropbox and other public cloud accounts using WD's free My Cloud mobile app
- Reliable and secure with 2-year warranty and password protection

40 new

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Price for both: **\$214.30**

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☒ **This item:** WD My Cloud 4TB Personal Cloud Storage - NAS (WDBCTL0040HWT-NESN) **\$199.99**

☒ Canopy 2-Year PC Peripherals Protection Plan (\$200-\$250) **\$14.31**

## Customers Who Bought This Item Also Bought



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WD My Book 4TB USB 3.0  
Hard Drive with Security,  
Local and Cloud Backup ...

(56)

\$159.00

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Capacity: **4 TB**

- **Six-Month Financing:** For a limited time, purchase \$149 or more using the [Amazon.com Store Card](#) and pay no interest for 6 months on your entire order if paid in full in 6 months. Interest will be charged to your account from the purchase date if the promotional balance is not paid in full within 6 months. Minimum monthly payments required. Subject to credit approval. 1-Click and phone orders do not apply. [See complete details and restrictions.](#)

## Technical Details

Capacity: **4 TB****Number of Processors:** 2**Hard Drive:** 4 TB**Bundled Software:** Automatic Backup Software Included› [See more technical details](#)

## Product Details

Capacity: **4 TB****Product Dimensions:** 5.5 x 1.9 x 6.7 inches ; 2.2 pounds**Shipping Weight:** 3.3 pounds ([View shipping rates and policies](#))**Shipping:** This item is also available for shipping to select countries outside the U.S.**ASIN:** B00EVVGAD0**Item model number:** WDBCTL0040HWT-NESN**Average Customer Review:** (159 customer reviews)**Amazon Best Sellers Rank:**# 2 in [Electronics](#) > [Computers & Accessories](#) > [Data Storage](#) > [Network Attached Storage](#)# 35 in [Electronics](#) > [Computers & Accessories](#) > [Networking Products](#)**Date first available at Amazon.com:** November 7, 2013Did we miss any relevant features for this product? [Tell us what we missed.](#)Would you like to [update product info](#), [give feedback on images](#), or [tell us about a lower price](#)?

## Product Description

Capacity: **4 TB****My Cloud Personal Cloud Storage – Finally, a cloud of your own.**

With My Cloud, WD's personal cloud storage, you can save everything in one place and access it from anywhere with blazing-fast performance. Get abundant storage without paying monthly fees. And with direct file uploads from your mobile devices, all your important data is safely stored at home on your personal cloud.

### A cloud of your own.

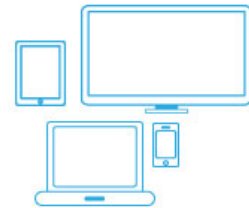
Keep your content safe at home. Get abundant storage and blazing-fast performance without paying monthly fees.

### Shared storage & backup.

Store, organize and back up your photos, videos, music and important documents all in one place.

### Anywhere access.

Use WD's free apps to upload, access and share from anywhere with your PC, Mac, tablet or smartphone.



**Your own personal cloud** - Keep all your photos, videos, music and files in one safe place at home or your office. No monthly fees. No limits.

**Centralize your family's media collection**

- Store and organize all your family's photos, videos, music and important documents in one secure place on your home network.

**Access from anywhere** - Enjoy your digital life from anywhere on your PC, Mac, tablet or smartphone. With WD's free apps, your personal cloud is always with you.

**Automatic file backup for all your computers**

- Easily back up the files from all the PC and Mac computers in your home. Get peace of mind knowing that all your files are securely and automatically backed up on your network.

**Flexible backup options** - Back up, your way. PC users, WD SmartWare Pro offers options for how, when and where you back up your files. Mac users, utilize all the features of Apple Time Machine backup software to protect your data.

**Expand your tablet and smartphone storage** - Upload photos and videos directly to your personal cloud from anywhere and free up space on your mobile devices.

**Connect to Dropbox and more** - Easily transfer files between your personal cloud, Dropbox and other public cloud accounts using WD's free My Cloud mobile app.

**Increase your personal cloud capacity** - Simply attach a compatible USB 3.0 hard drive directly to the USB expansion port on the My Cloud drive and instantly expand your storage capacity.

**Transfer and access faster** - Gigabit Ethernet and a Dual-Core processor deliver blazing-fast file transfers and seamless remote access.

**Unleash your media** - Seamlessly stream your videos, photos and music to your connected TVs, media players, gaming consoles and other DLNA-certified devices. With My Cloud's iTunes server, you can easily stream your music collection to any PC or Mac computer with iTunes.

**Password protection for privacy** - Your data is always safe and completely under your control. Protect your personal cloud from unauthorized access with password protection available for every user.

**Set up in minutes** - Get up and running in minutes with WD's rich web-based user interface for seamless web-guided setup. WD's software will auto-detect your drive to make it easy. Need extra help? Visit [wd.com/setup/wdmycloud](http://wd.com/setup/wdmycloud) or call WD's easy setup hotline to have our expert customer support team walk you through the installation of My Cloud and WD's free apps for your computers and mobile devices.

**Add an extra layer of protection for your files** - You can automatically make a second copy, or safepoint, of your My Cloud on your home network. With double-safe protection for all your media, you get the ultimate peace of mind.

**Direct photo uploads from your camera with USB 3.0** - Simply connect your camera using the USB 3.0 port to quickly add all of your photos to your personal cloud.

*My Cloud personal cloud storage products work concurrently with multiple operating systems including Mac OS, Windows 8, iOS and Android with mobile apps.*

**Features at a glance**

- Dual-Core processor
- Gigabit Ethernet
- USB 3.0 expansion port
- PC/Mac compatible
- DLNA 1.5 & UPnP certified
- Free desktop and mobile apps
- iTunes support
- Auto network discovery



**Ideal for**

- Centralizing and organizing your family's media in one secure location
- Backing up files automatically from all the PC and Mac computers on your network
- Accessing and saving photos and videos securely from any computer, tablet and smartphone
- Uploading photos and videos directly to your personal cloud from your mobile devices
- Streaming media to your connected TVs, media players and gaming consoles
- Connecting to your Dropbox and other cloud accounts

**What's in the box**

Personal cloud storage, Ethernet cable, AC adapter, Quick Install Guide.

**Compatibility**

Windows 8, Windows 7, Windows Vista or Windows XP (SP 3) operating systems

Mac OS X Mountain Lion, Lion or Snow Leopard operating systems

DLNA/UPnP devices for streaming

Internet connection for remote access

**Supported Browsers**

Internet Explorer 8.0 or higher

Safari 5.0 or higher

Firefox 12 or higher

Google Chrome 14.0 and later on supported Windows and Mac OS platforms

*Note: Compatibility may vary depending on user's hardware configuration and operating system.*

**External Storage Comparison Chart**

	Storage and backup to go		Desktop storage and backup	Storage with remote access
	<b>My Passport Ultra</b>	<b>My Passport Slim</b>	<b>My Book</b>	<b>My Cloud</b>
	Ultra-compact, with auto and cloud backup.	Ultra-slim, metal design with local and cloud backup.	Complete backup and storage.	Shared storage for computers, tablets smartphones.
Interface	USB 3.0, USB 2.0	USB 3.0, USB 2.0	USB 3.0, USB 2.0	10/100/1000 MB/s compatible Gigabit Ethernet
Capacity range	500 GB - 2 TB	1 TB - 2 TB	2 TB - 4 TB	2 TB - 4 TB
WD SmartWare	✓	✓		
WD SmartWare Pro	✓	✓	✓	✓
Password protection and hardware encryption	✓	✓	✓	
Network connection				✓
Mobile apps				✓
Secure remote access				✓
Metal design		✓		
Portable form factor	✓	✓		
RAID			0/1	
PC ready	✓	✓	✓	✓
Mac ready				✓

**What Other Items Do Customers Buy After Viewing This Item?**

Seagate Backup Plus 4 TB USB 3.0 Desktop External Hard Drive STCA4000100

(1,285)

\$156.50



Google Chromecast HDMI Streaming Media Player

(6,409)

\$29.99

WD My Book 4TB USB 3.0 Hard Drive with Security, Local and Cloud Backup (WDBFJK0040HBK-NESN)



\$159.00 (56)



SquareTrade 2-Year PC Peripherals Protection Plan (\$150-\$175)  
\$8.26 (612)

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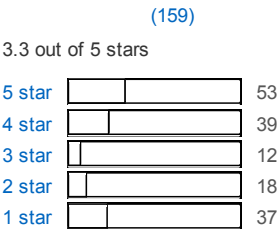
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I was able to access photos and videos through the mobile app on my iPad and it works well and fast.

DThal

I've learned my lesson, you buy cheap you buy twice... I will spend a little more money and get a NAS device that works and is fast.

Jimmy The V

I also saw that a few other people were having the same issue when reviewing the forums for this device over at WD.

Erik Faust

Most Helpful Customer Reviews

344 of 356 people found the following review helpful

**A very solid network attached storage device with remote access capabilities**

By [Lon J. Seidman](#) [TOP 500 REVIEWER](#) [VINE VOICE](#) on October 23, 2013

Size Name: 2 TB [Amazon Vine Review](#) ( What's this? )

UPDATE with benchmarks is at the



bottom of the review:

Western Digital has put together a very nice network attached storage (NAS) device with the My Cloud. It was very easy to set up for both local and remote access.

A few things to know up front:

1. This device cannot be plugged into a computer for use.
2. It needs a hard wired ethernet connection - it cannot connect to your network wirelessly.

Length: 9:55 Mins

The My Cloud probably has one of the best web-based configuration interfaces I've seen. In fact it's possible on most home routers to find the device just by pointing a browser at [wdmycloud.local](http://wdmycloud.local) - you don't even need to dig around in your router settings to find its IP address. Once in it's very easy to configure folders and users.

Also of note is that the Macs, Windows PCs, and even smart TVs in the house could immediately find and access the drive through their native interfaces. If you don't plan on using the drive remotely there is absolutely no software installation necessary. I do not recommend installing the configuration software Western Digital will suggest you use as it will stay resident on your computer and just links to the web based control panel anyhow.

The drive offers the ability to restrict access by user, including hiding folders from those who do not have access and assigning read only access to certain users.

The drive successfully streamed content I originally recorded on my iPhone to a Samsung television. The TV is DLNA compatible and was able to find the My Cloud drive on the network automatically. It popped up in my source list when I pressed the remote control button - a nice surprise. [Read more >](#)

[29 Comments](#)

Was this review helpful to you?

142 of 148 people found the following review helpful

#### A few things...

By [AskNick](#) on October 12, 2013

Size Name: 2 TB

I purchased this drive as soon as I read about it online. After WD fumbled with the ordering I received the WD My Cloud 2TB and set it up. First off, it is not as easy as the literature conveys but there are a few things you can do that will help and a few considerations you may want to take into account before you purchase.

- 1) Install the the companion app WD SmartWare that come with the drive. This will allow you to map the "shares" (folders) to your computer and interact with your files like you are used to.
- 2) Yes, the standard program that installs requires you to "drag and drop" your files into the cloud storage however, remember that this is an extra layer of security. Again, mapping the most used folders (or "shares") will make things much easier.
- 3) Make sure you install this to your internet through a gigabit router (or switch). This will improve your speed and prevent bottlenecks. If you have a recent model of a wifi router it is likely that it will support fast transfers (check the owner's manual).

I have used the smartphone and tablet apps that are free and I have not had any issues. I have also used the software on a PC and a Mac without problems. The unit seems responsive and (so far) reliable. I had a 1TB My Passport lying around and I plugged it into the back of the My Cloud and it was immediately found. The manual indicates that with a powered external USB hub you can attach up to 7 USB storage devices.

Despite the few extra steps needed to install companion software, the device is enjoyable and very responsive. I like knowing where my files are and having access to them with multiple different devices.

[6 Comments](#)

Was this review helpful to you?

98 of 111 people found the following review helpful

### So far so good

By [Richard Kaiser](#) on October 9, 2013

Size Name: 2 TB [Amazon Verified Purchase](#)

Mine is the 2TB version bought from Amazon, main desktop computer running Windows 7 64 bit.

The WD product description says "Get up and running in minutes". In my case "minutes" was close to an hour. Minor hitches, error messages (e.g "driver not found"), Internet connection lost requiring router reboots. Making reasonable guesses, repeating some steps, and muddling through - all ended well. NAS for one computer through a Windows Explorer interface working just like you'd want.

My only performance measure was to move 22 GB of data from my system drive onto the cloud drive - took 80 minutes. Maybe, not so bad, since my computer does have 100Mbit Ethernet.

Since the first session, I've added the interface software to a laptop with a Wi-Fi connection. Installed in maybe 10 minutes. Works fine. I've used the connection app on my Android phone. No installation problems. Works fine.

So far so good. It's up and running at an OK speed.

\*\* October 10, 2013 \*\*

Another performance measure - same 22 GB of data (about 18,000 files) written to the NAS from Windows 8 64 bit on a system with Gigabyte Ethernet - 20 minutes; same data read from NAS to the same system - 14 minutes. More like what I had hoped for.

I've used the connection from my iPad. No installation problems. Works fine.

[9 Comments](#) Was this review helpful to you?

19 of 19 people found the following review helpful

### All good so far, and you CAN connect it directly to your PC

By [D. Garvey](#) on November 7, 2013

Size Name: 3 TB [Amazon Verified Purchase](#)

I bought this hard drive after reading a review of it online. I needed to consolidate and back up files that I had accumulated on multiple computers, and a network-attached hard drive with backup capabilities sounded like something that would really help me get organized. I found the WD My Cloud very easy to set up, and I've already moved most of my data to it. I've attached another external drive to its USB port and scheduled automatic backups ("checkpoints") of the My Cloud. You can do this from your browser without installing any software.

I moved my iTunes music files to the My Cloud and iTunes works fine; in fact, the music doesn't cut out momentarily the way it sometimes used to when my library was on a local hard drive. I also have a Squeezebox Touch which plays music from my iTunes library. That was a little tricky to set up with the My Cloud, but it's working fine now as well. (Basically the trick is that in Logitech Media Server you have to enter the location of your library beginning with the IP address of your My Cloud instead the letter for a mapped drive—for example, you would enter something like \\192.168.1.5\Share\iTunes Media and not Z:\iTunes Media).

A few reviewers here have pointed out that you can't connect this drive directly to a computer. While it's true that you can't do this via USB, you can with an Ethernet cable. (I haven't had a reason to try this myself. Also, the manual only gives instructions for Windows on this feature, so I don't know if it also works on Macs.)

I like that you can set the My Cloud to notify you by e-mail about problems, firmware updates, the completion of backups, network connectivity problems, etc.

Based on my experience so far I would recommend this product. I'll update this review if I encounter any problems.

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Software setup on Macbook Pro would not work, the remote desktop application used to access files videos music documents etc remotely does not work properly on Apple products i. [Read more](#)

Published 21 minutes ago by FairOpinionBen

### **Died while on the phone with tech support!**

I spent one week organizing 10 years of photos of our family and just needed help setting up MyCloud for the iPad. [Read more](#)

Published 2 hours ago by M. Bumby

### **You get what you pay for (slow access speeds).**

Okay, so you make a decision to get some sort of NAS for centralizing your data. I didn't really care about the DLNA or cloud part, I just wanted a centralized disk for storage... [Read more](#)

Published 3 hours ago by D. Galvan

### **Don't waste your money!**

A very bad product! It is not easy to use, and you spend hours dealing with technical issues. In my case I spend 12 hours to get a simple automatic backup running, and couldn't... [Read more](#)

Published 7 hours ago by Alberto Meléndez

### **Pricey, but worth it.**

We got the 4TB version of this hard drive and set up was easy and seamless. The extra large drive allows us to back up multiple computers and also store our media collection.

Published 10 hours ago by Cole Seaborn

### **I love this. Network storage that's expandable**

I have my old WD myStudio 2TB plugged into this and it works great. The MyStudio can only connect



to the MyCloud through a USB2.0 so it is a little slow. [Read more](#)

Published 17 hours ago by MrABell11

**Don't buy this product, wast of money and time**

I get this product for a replacement of a seagate, the worst decision.

First I receive the product and after two days the hard drive was broken flashing yellow light,... [Read more](#)

Published 21 hours ago by Alejandro Perez Graham

**Needs fine tuning**

I previously have WD My Book and I love it, transferring a total of 750 GB of files took only a couple of days (and this is where I only have a few hours a day to sit down and... [Read more](#)

Published 1 day ago by deblorena

**Cloud drive works great**

This cloud drive works great, allowing me to store my pics, docs, music and downloads on my cloud drive. I've had it for a few months and I think it's great.

Published 1 day ago by Bryan

**Great Product - software needs**

**some work**

Love the idea of having my own private could rather than keeping personal information on someone else's server. [Read more](#)

Published 1 day ago by gizmogeek

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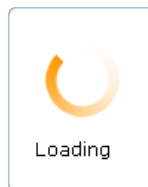
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